

Irfan Miller
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West Hollywood, California
(917) 346-1788

Education

**Southern California Health Institute, Advanced Professional Massage Therapy Program
(March 2021 - February 2022)**

Summary

Energetic, skilled and motivated Massage Therapist who is highly customer-focused. I'm experienced and effective at minimizing hassles and alleviating client concerns by effectively coordinating schedules and being highly-skilled at multitasking as well as meeting tight deadlines.

Work Experience

Independent Contractor/Massage Therapist: West Hollywood, CA. December 2018- Present

- Specialized in Swedish Massage, Deep Tissue, Wood Therapy/ Manual Lymphatic Drainage.
- Providing personal in-Call and out-Call service.
- Created repeat business by developing long-time relationship with regular customers.

The William Vale: Brooklyn, NY. In Room Dining Receptionist March 2017- September 2018

- Set tables, trays according to type of food ordered and the hotels service standards.
- Accurately record, pre-check and pick-up all food and beverage orders.
- Served food and beverage items to guests in a timely, friendly and efficient manner.
- Check with the guest regarding the satisfaction of the meal.

Spice Market New York: New York, NY, Server May 2012 – September 2016

- Provided astute customer service in a fast paced, elegant dining environment.
- Multitasked constantly in order to meet the needs of patrons regarding food and drink service.
- Demonstrated high rate of customer satisfaction.
- Facilitated training of new servers including job duties, MICROS system and the restaurant layout.
- Received bartender and expediter training and attended special sessions on wine knowledge.

Qualification

- I am energetic with a pleasant attribute to always please and satisfy customer.
- Eager to grow to achieve my accomplishment.
- Develop myself, which always learn from mistake.
- Reliable, a good team player, while adapting quickly to a new environment.